

**SUBJECT:** CNP-R-A022720-04 CenterPoint Energy CIS Conversion Outage Notification – March 9 Release Final - CORRECTION

**NOTICE DATE:** March 10, 2020

**NOTICE TYPE:** CNP-R- A022720-04 – **Final -Correction**

**SHORT DESCRIPTION:** CenterPoint Energy has successfully completed the March 9 Release of our CIS Conversion.

**INTENDED AUDIENCE:** All Market Participants

**DAY(S) AFFECTED:** Friday, March 6, 2020, at 10:30 PM through Monday, March 9, 2020, at 7:00 AM.

**LONG DESCRIPTION:** CenterPoint Energy has successfully completed the March 9 Release of our Customer Information System conversion on Friday, March 6, 2020, at 10:30 PM through Monday, March 9, 2020, at 7:00 AM. During this cutover timeframe, the following market impacts were experienced.

- CRIP, CRIP LOA, DEIS, UHIT, and MarkeTrak will be available
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) will not be delayed; LSE Files will process and deliver on the normal schedule
- On-Demand Reads via SMT will not be available
- CNP Outage System will be available throughout the migration

**ADDITIONAL INFORMATION:** To ensure that market participants continue to stay informed throughout this conversion, CenterPoint Energy will:

- **Host a conference call on Monday, March 9, 2020, at 10:00 AM**
  - **Web Conference Call Information**

Web Link:	<a href="#">Join</a>
Standard Dial-in:	(415) 655-0002
Toll-Free:	(855) 797-9485
Access Code:	292 871 221
  - CenterPoint Energy is monitoring transaction processing closely; no action from market participants is needed
  - This is the final Market Notice regarding the CenterPoint Energy CIS Conversion.
  - Click here for all [CIS Conversion Information](#)

**CONTACT:** If you have any questions regarding the CenterPoint Energy System Conversion, please email [CISConversionGroup@CenterpointEnergy.com](mailto:CISConversionGroup@CenterpointEnergy.com) for questions unrelated to this conversion, please email [cr.support@centerpointenergy.com](mailto:cr.support@centerpointenergy.com)

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